Teampay

Parent Information Pack

Welcome to Teampay

Teampay

Flamingos

Team Members

David Puddy

Estelle Costanza

Justin Pitt

J Peterman

Susan Ross

Bob Sakamano

Please select players to charge
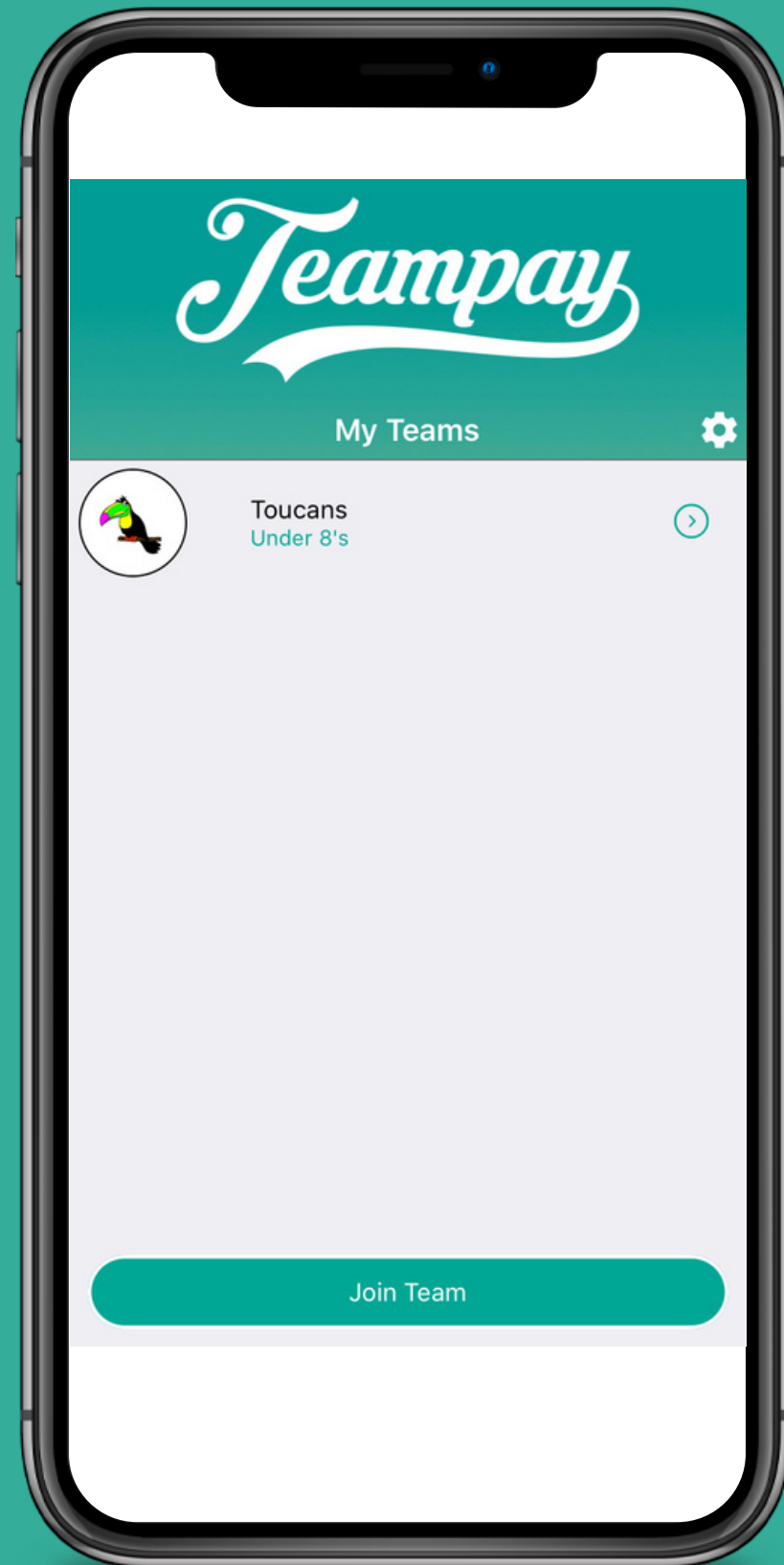
Next

Cancel
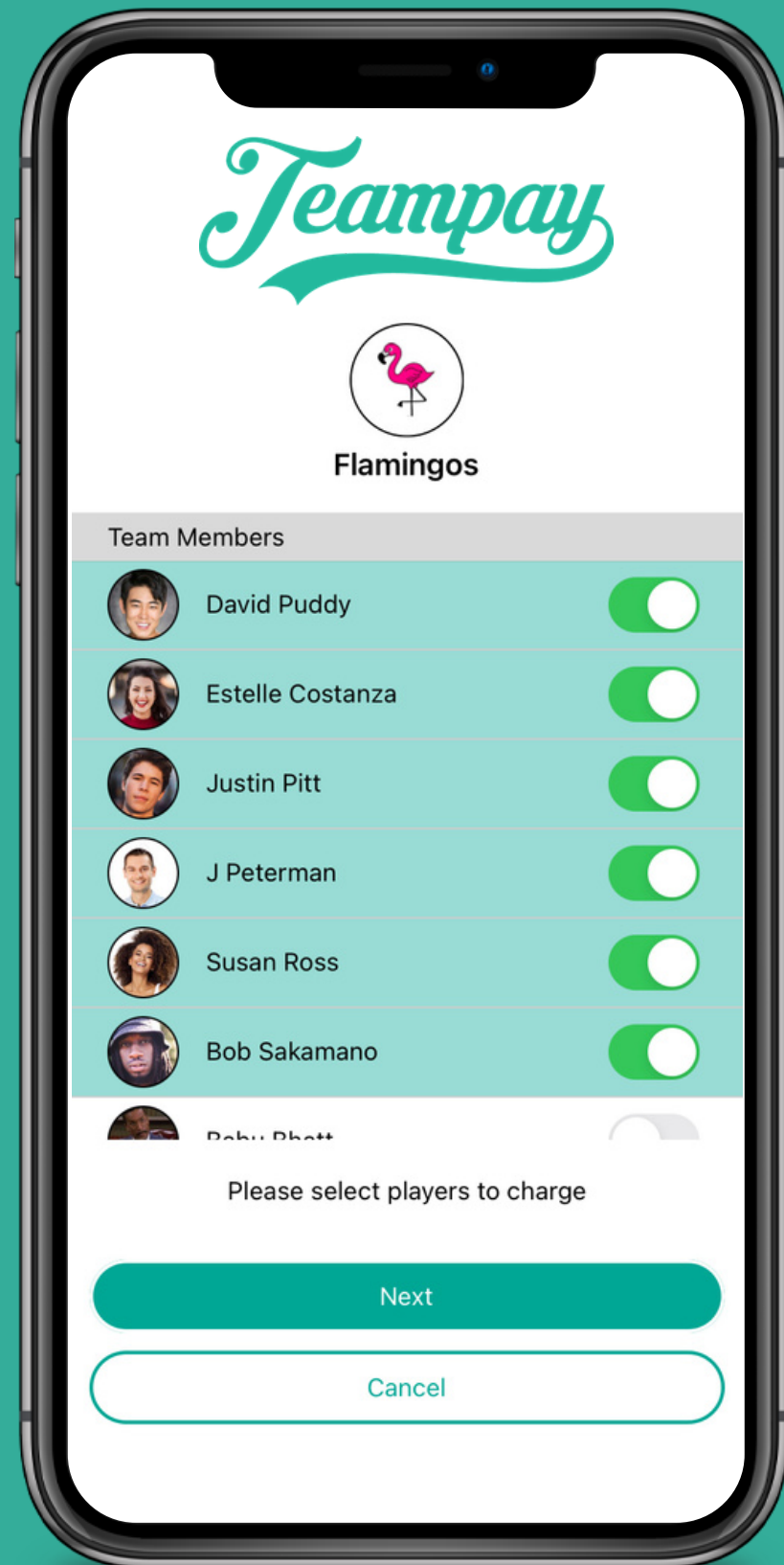
Paying for your children's sporting events can be a stressful task. At Teampay, we endeavour to make the payment and collection process as simple and easy as possible for you and your team.
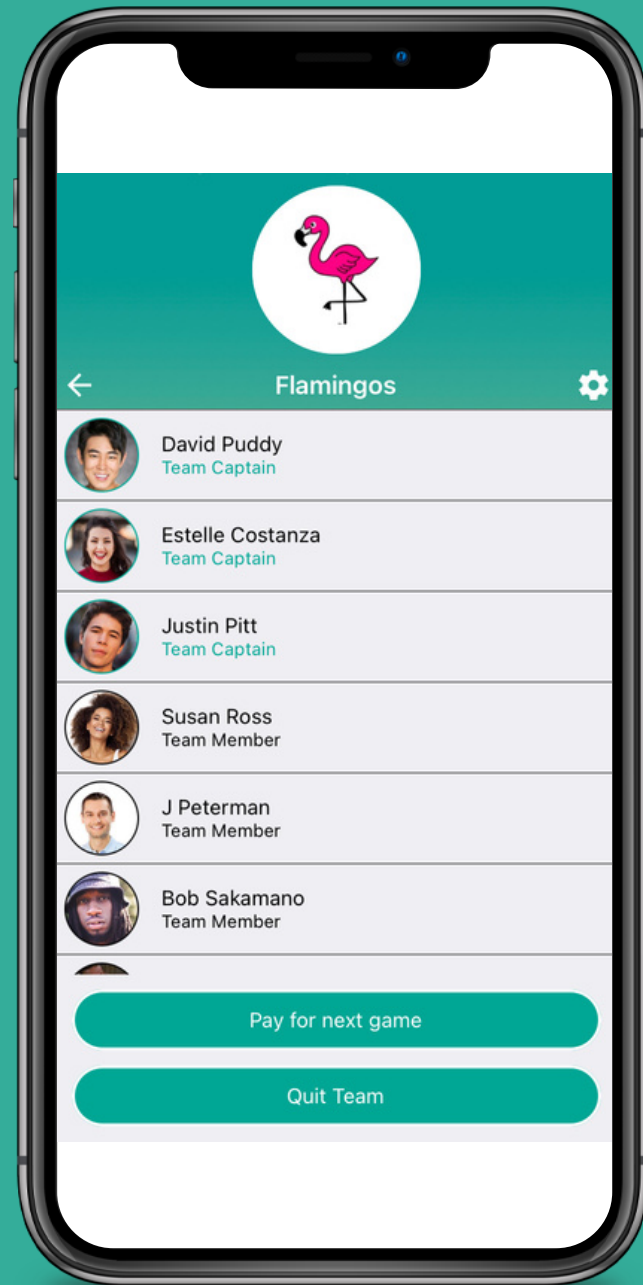
How Teampay works for your child

Teampay allows you to make game day payment for your child directly from your phone. With just a few clicks of a button, you can safely transact with your organisation, alerting them in real-time once payment has been made.
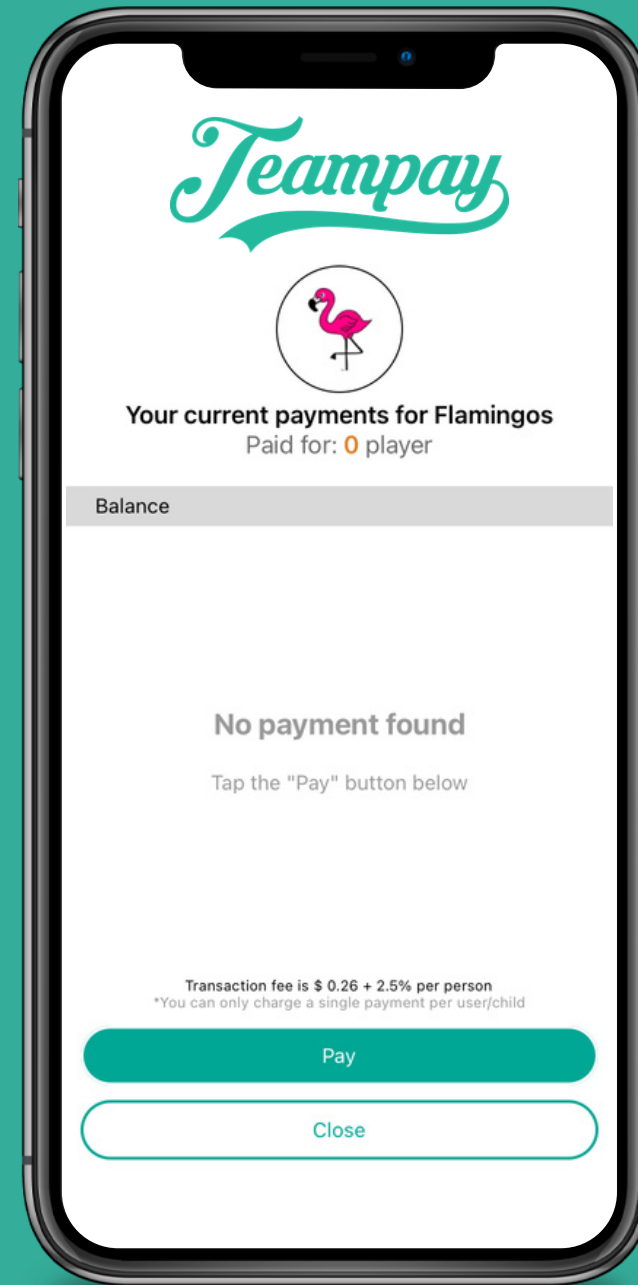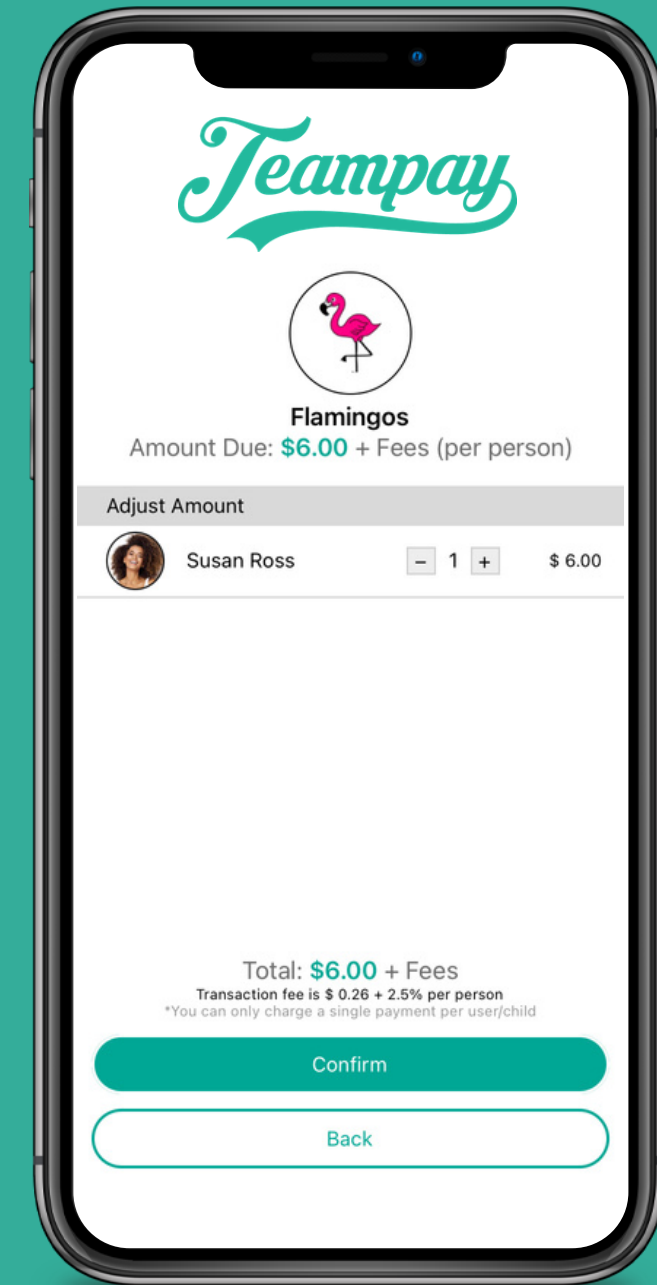
How to make payment

1

David Puddy
Team Captain

Estelle Costanza
Team Captain

Justin Pitt
Team Captain

Susan Ross
Team Member

J Peterman
Team Member

Bob Sakamano
Team Member

Pay for next game

Quit Team

Flamingos

Click on the team you wish to make payment for and hit 'Pay for next game'

2

Teampay

Your current payments for Flamingos
Paid for: **0** player

Balance

No payment found

Tap the "Pay" button below

Transaction fee is $ 0.26 + 2.5% per person
*You can only charge a single payment per user/child

Pay

Close

Select 'Pay'

3

Teampay

Flamingos
Amount Due: **$6.00** + Fees (per person)

Adjust Amount

Susan Ross   − 1 + $ 6.00

Total: **$6.00** + Fees
Transaction fee is $ 0.26 + 2.5% per person
*You can only charge a single payment per user/child

Confirm

Back
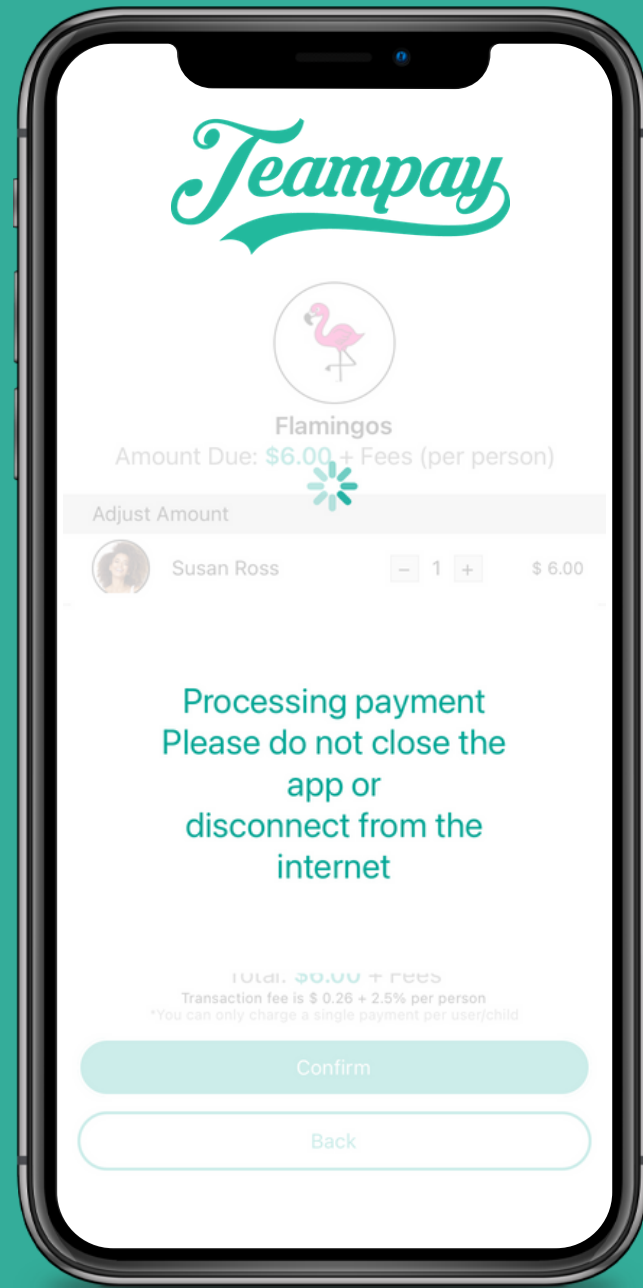
Tap on the + button to allocate your payment and tap 'Confirm'

How to make payment

1

Teampay

Flamingos
Amount Due: $6.00 + Fees (per person)

Adjust Amount

Susan Ross   − 1 + $ 6.00

**Processing payment
Please do not close the
app or
disconnect from the
internet**

Total: $6.00 + Fees
Transaction fee is $ 0.26 + 2.5% per person
*You can only charge a single payment per user/child

Confirm

Back

Payment will then process

2

Teampay

Your current payments for Flamingos
Paid for: **0** player

Balance

Susan Ross $ **6.41**
Pending: 1 player

Transaction fee is $ 0.26 + 2.5% per person
*You can only charge a single payment per user/child

Pay
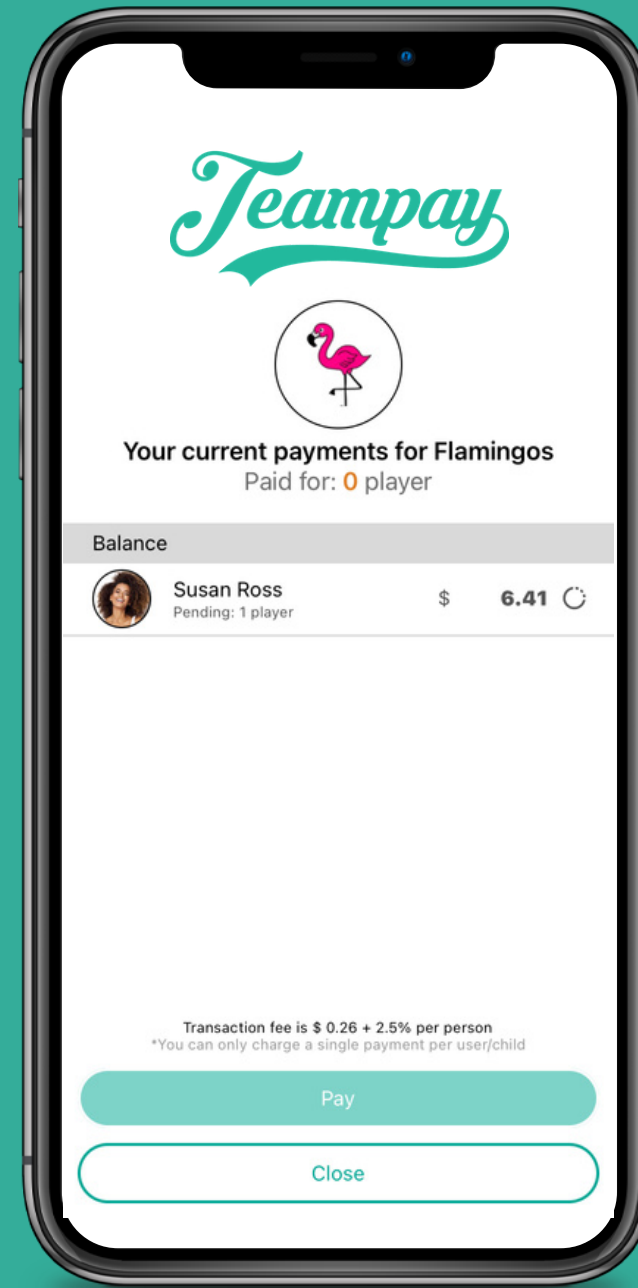
Close

This can take up to a
minute so don't close out
of your app

3

Teampay

Your current payments for Flamingos
Paid for: **1** player

Balance

Susan Ross $ **6.41** ✓
Self Charge: 1 player

Paid: **$6.00** + $0.41
Transaction fee is $ 0.26 + 2.5% per person
*You can only charge a single payment per user/child

Pay

Close
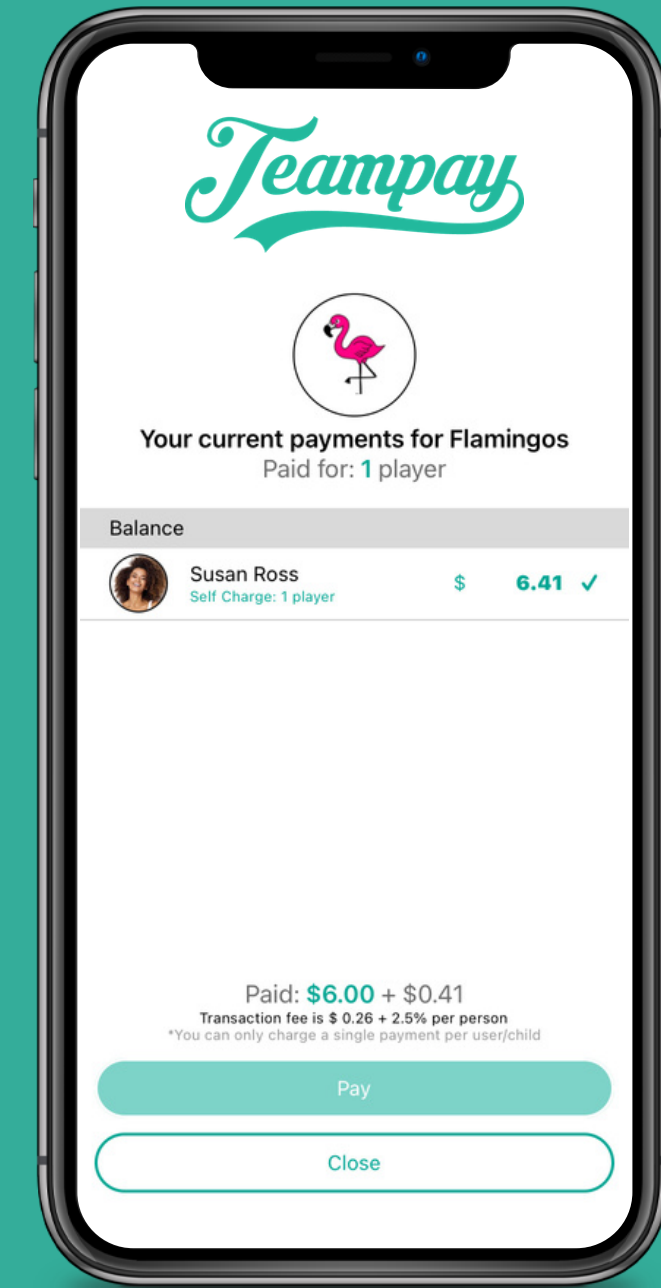
A payment approval screen will
then appear with a green tick
indicating payment has gone
through successfully
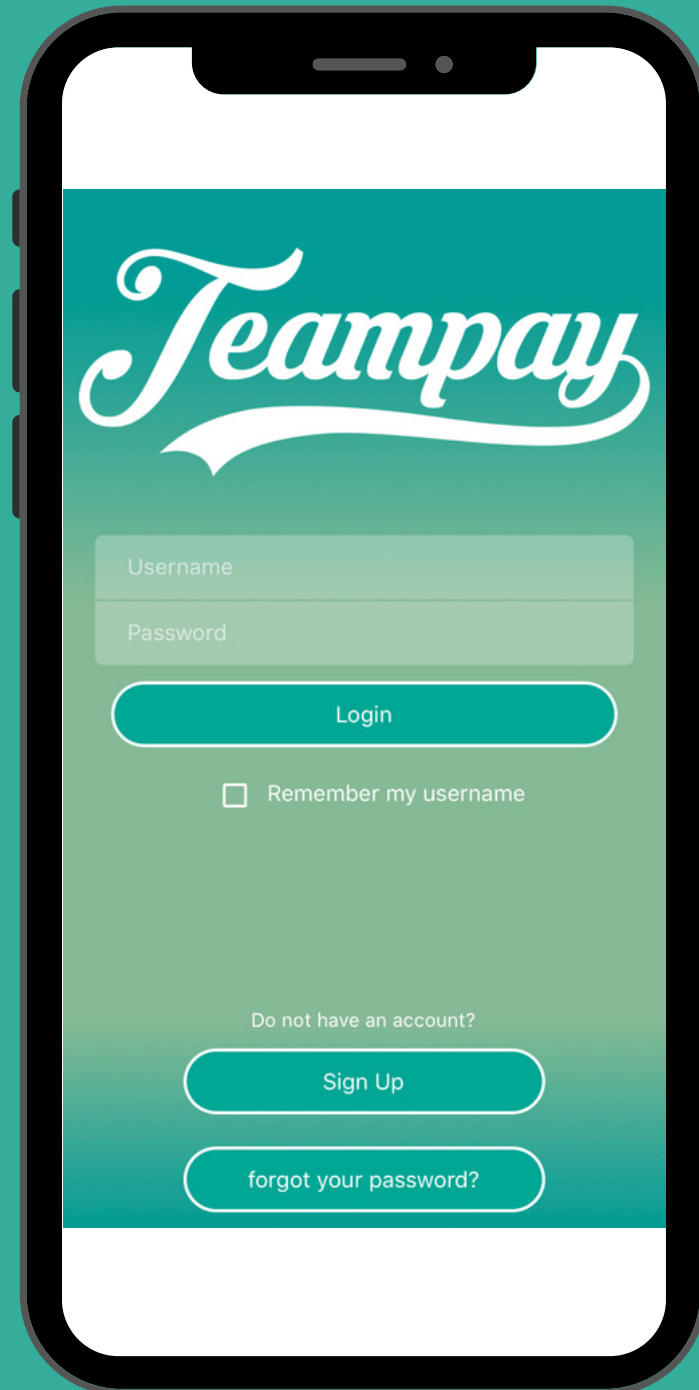
Your payment is approved in real time
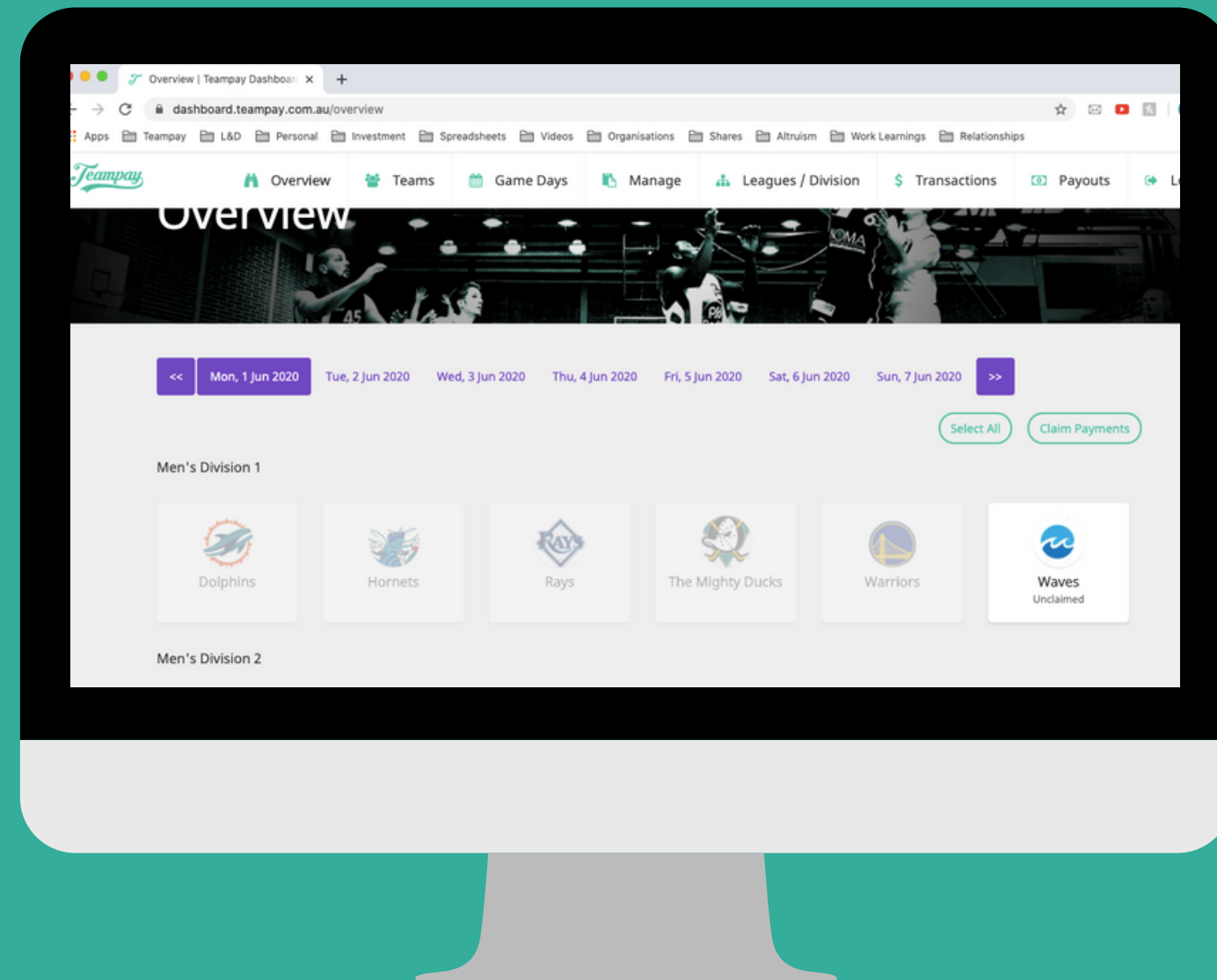
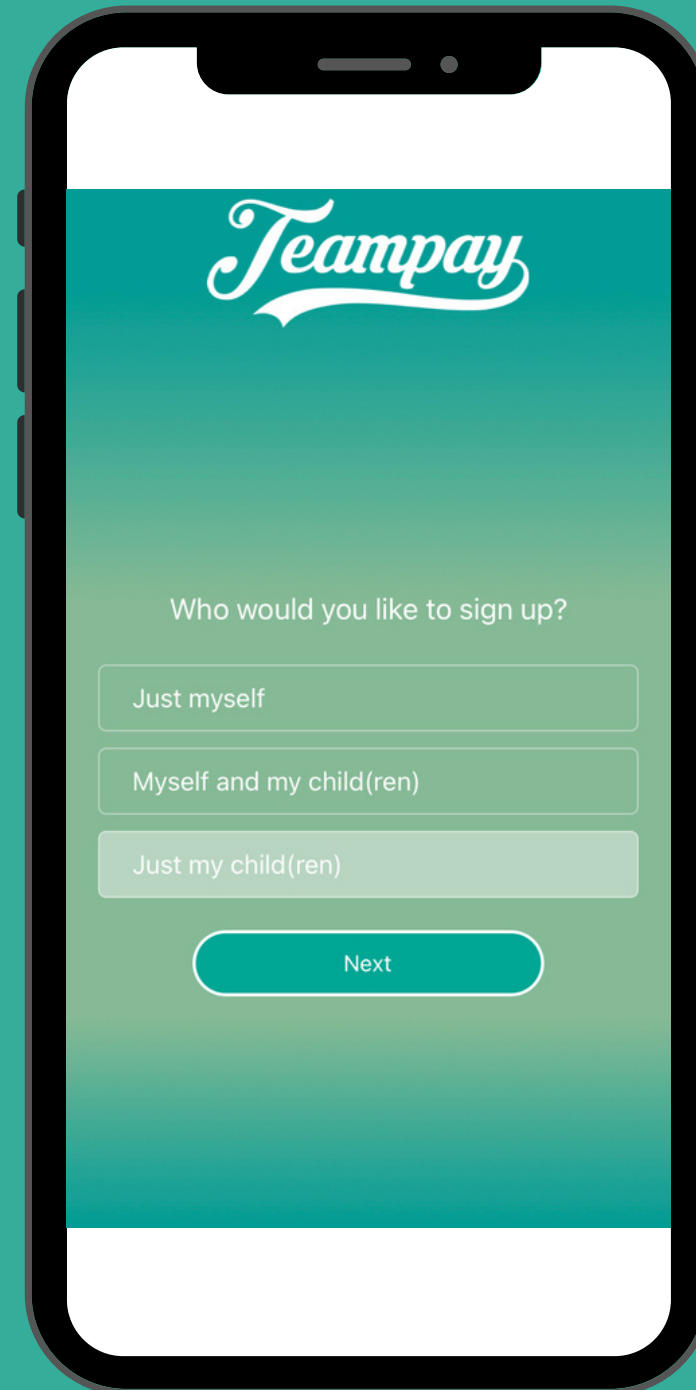Once your payment has processed, it will alert your organisation immediately that payment has gone through.
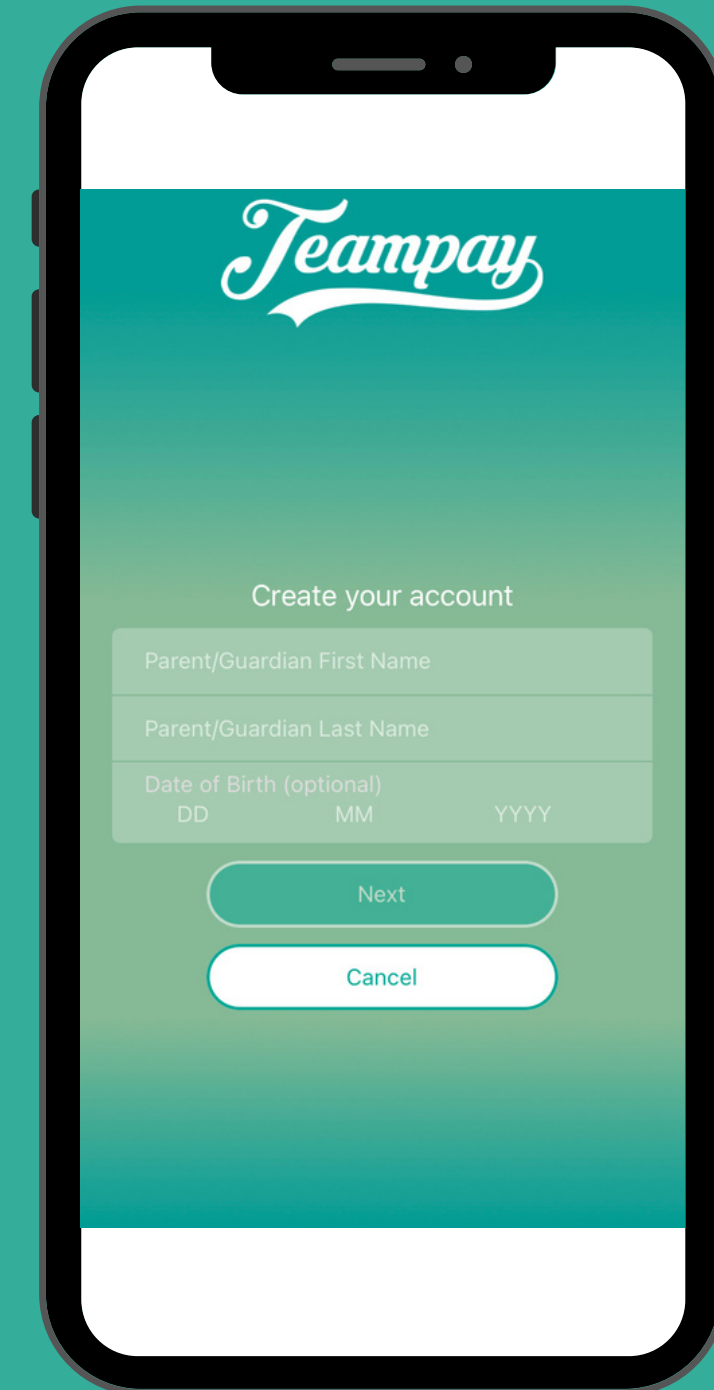
Registering your child

Start by selecting 'Sign Up'

Choose who you would like to sign up. If your not a team manager, just select 'Just my child(ren)'
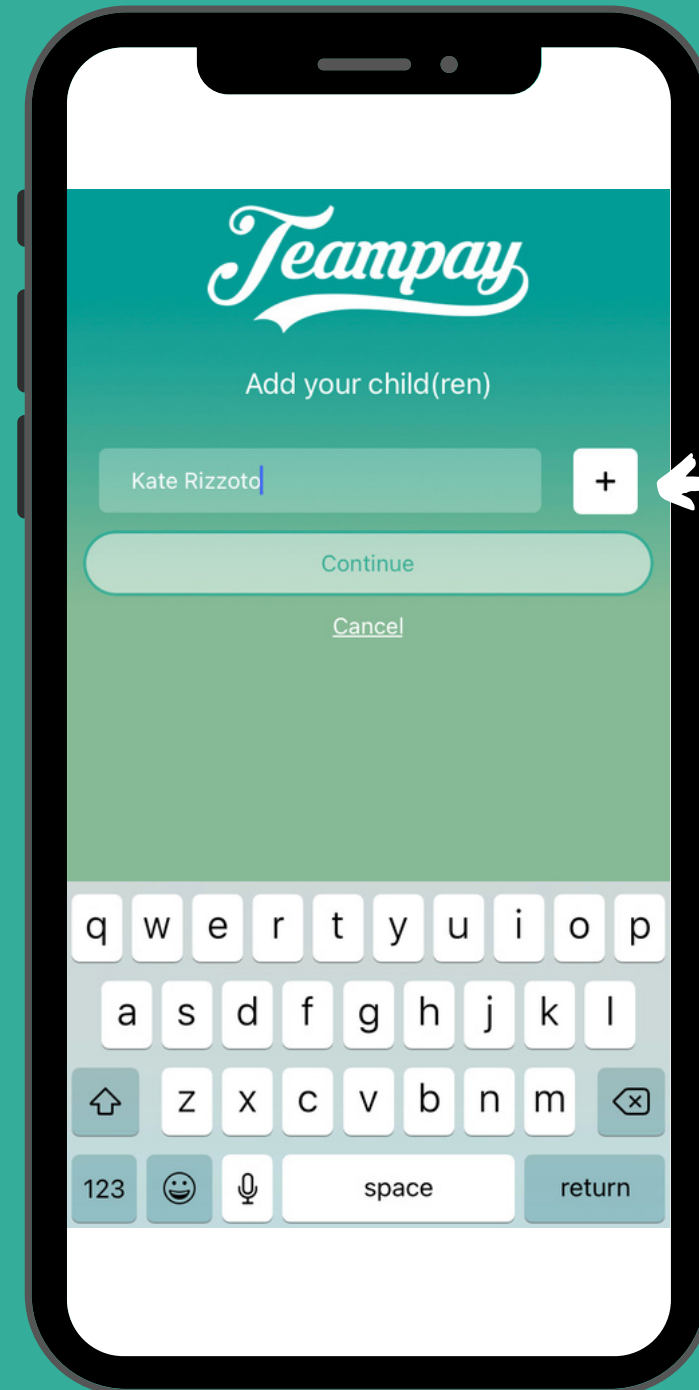
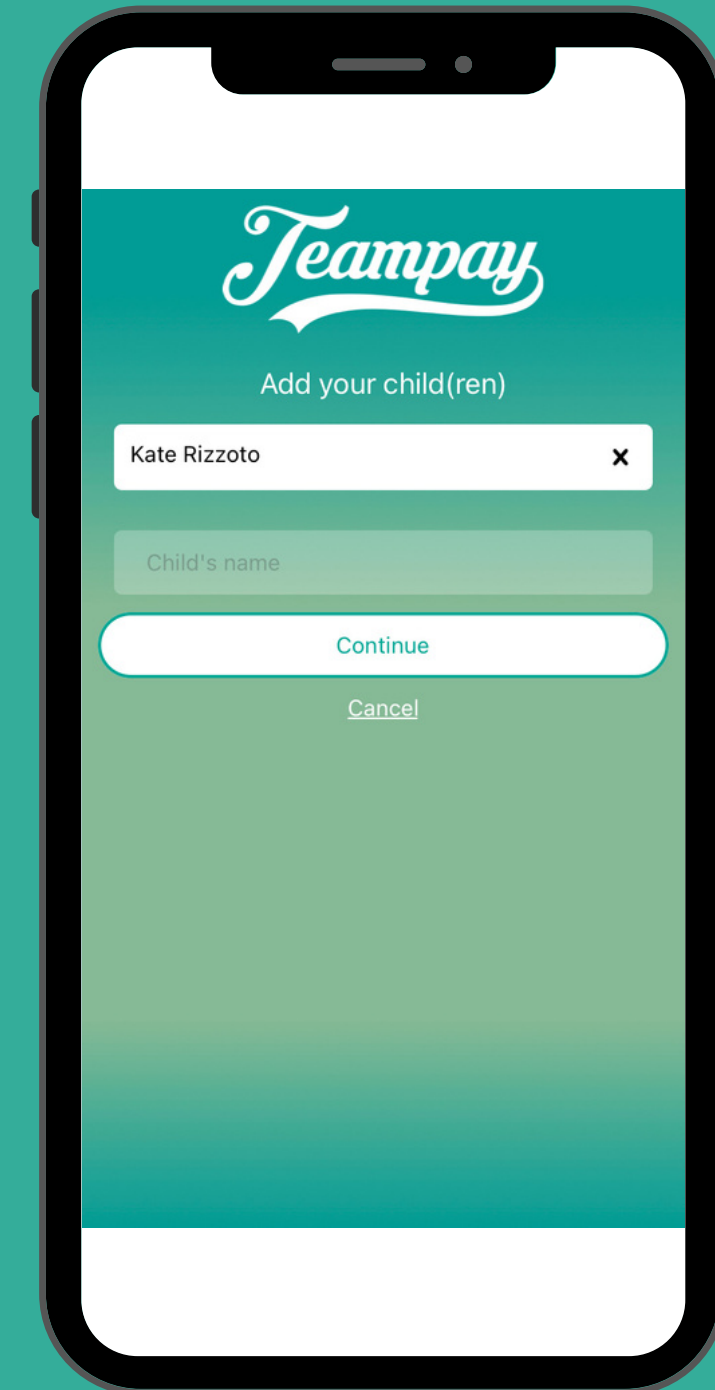Enter your details as parent/guardian

Registering your child
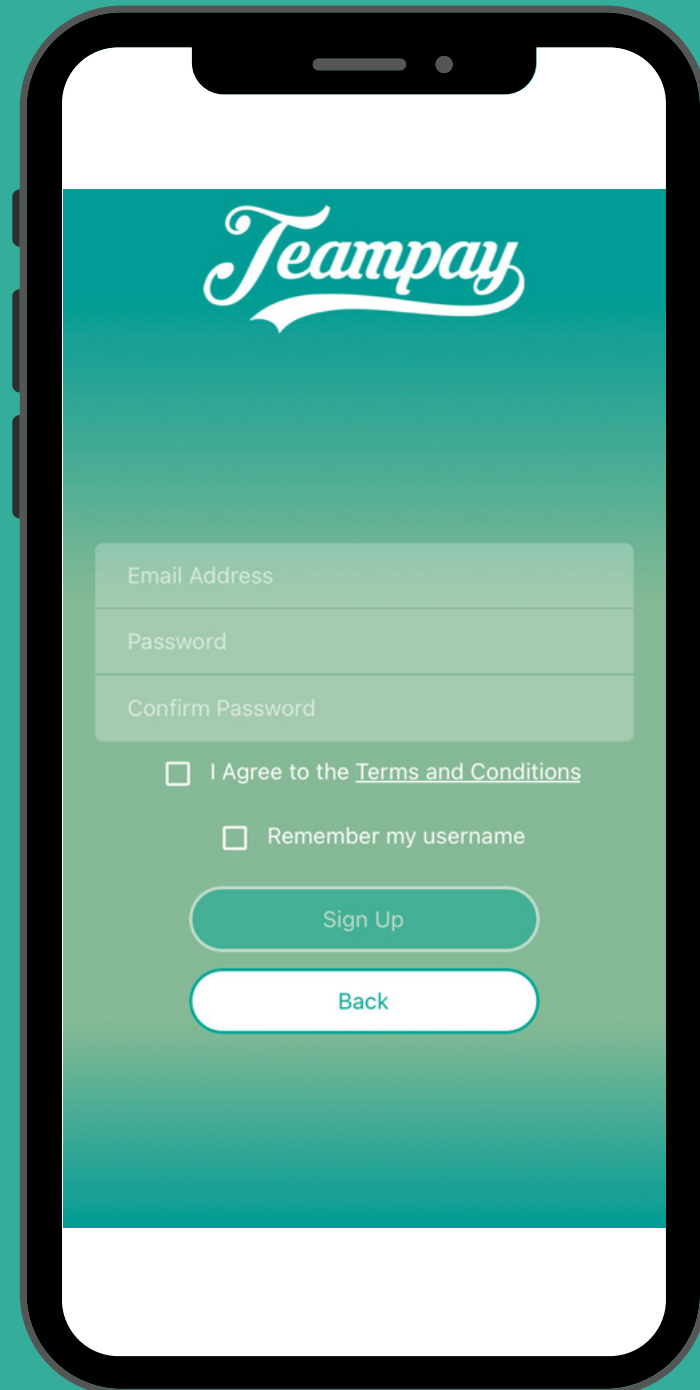
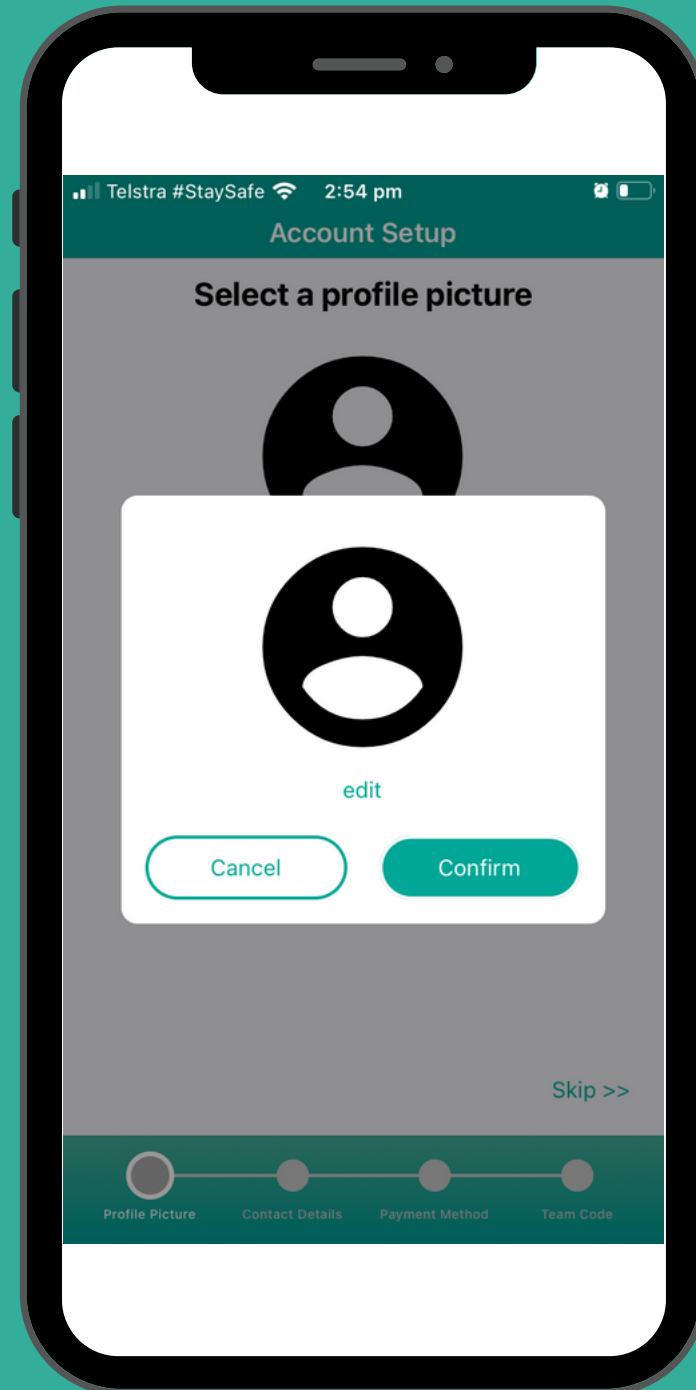Register your email address that you would like to use as your username to login

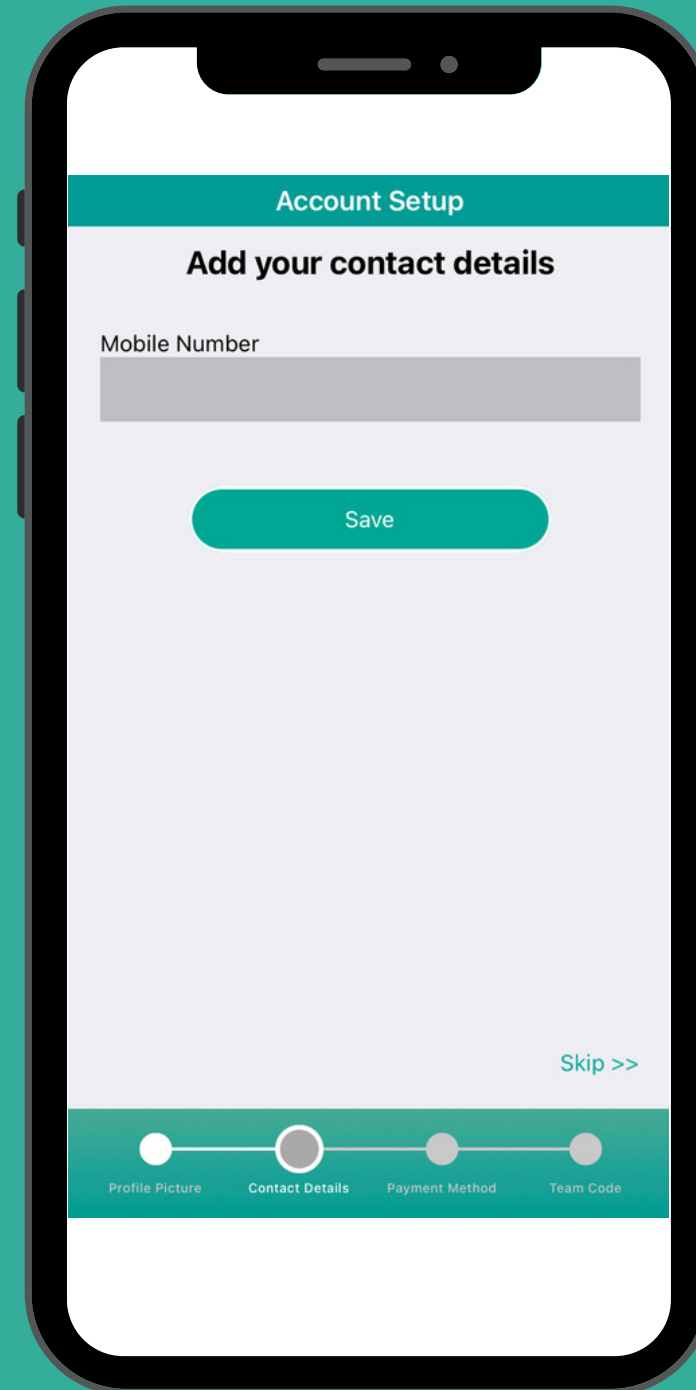Type in your child's name and tap the + button

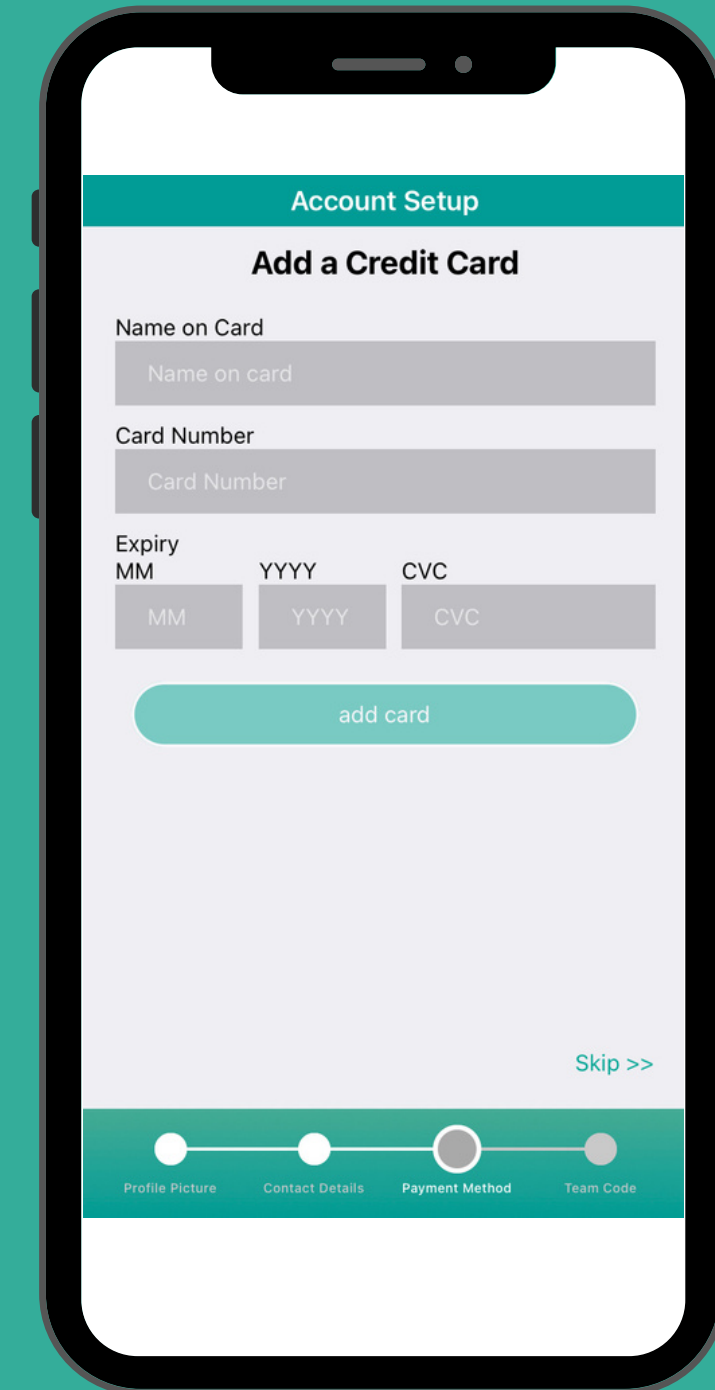You can add more children. When your ready tap 'Confirm'

Registering your child

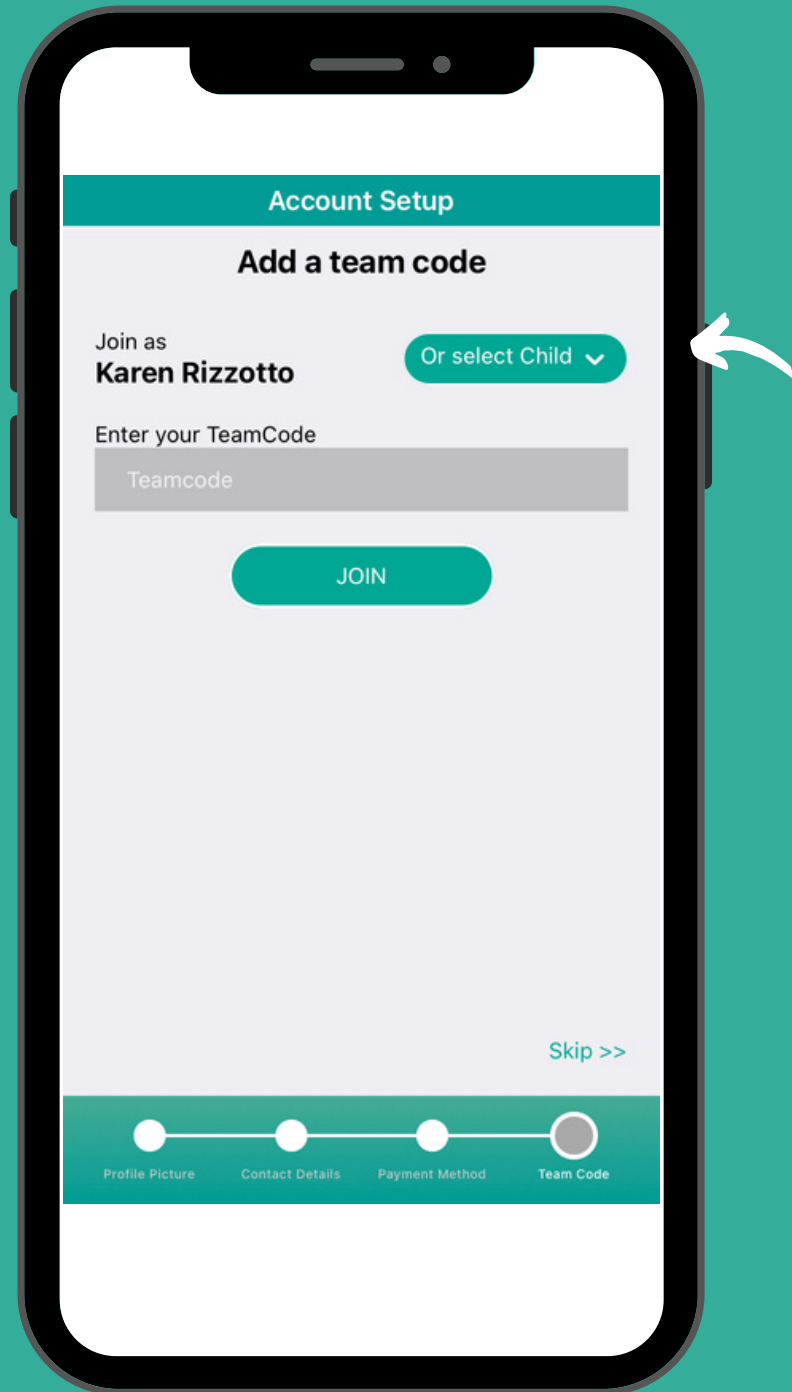You can add a profile picture for your child if you wish
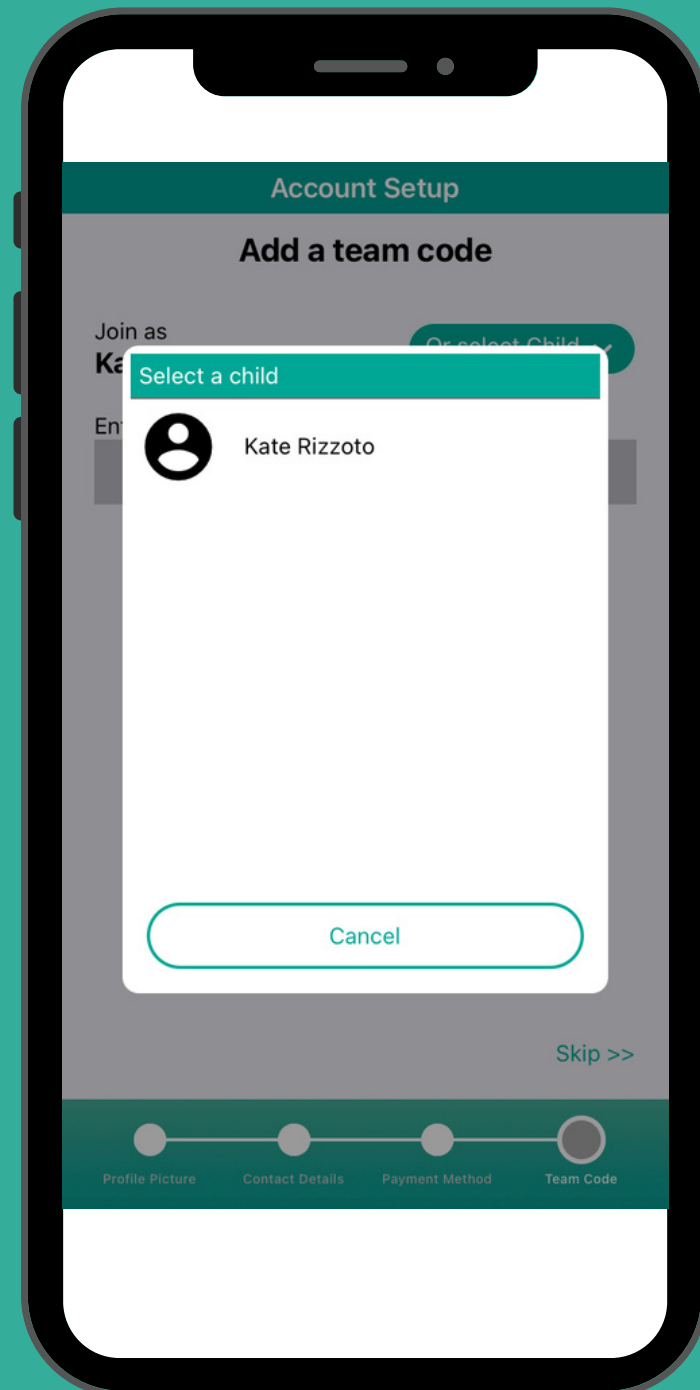
Add your phone number

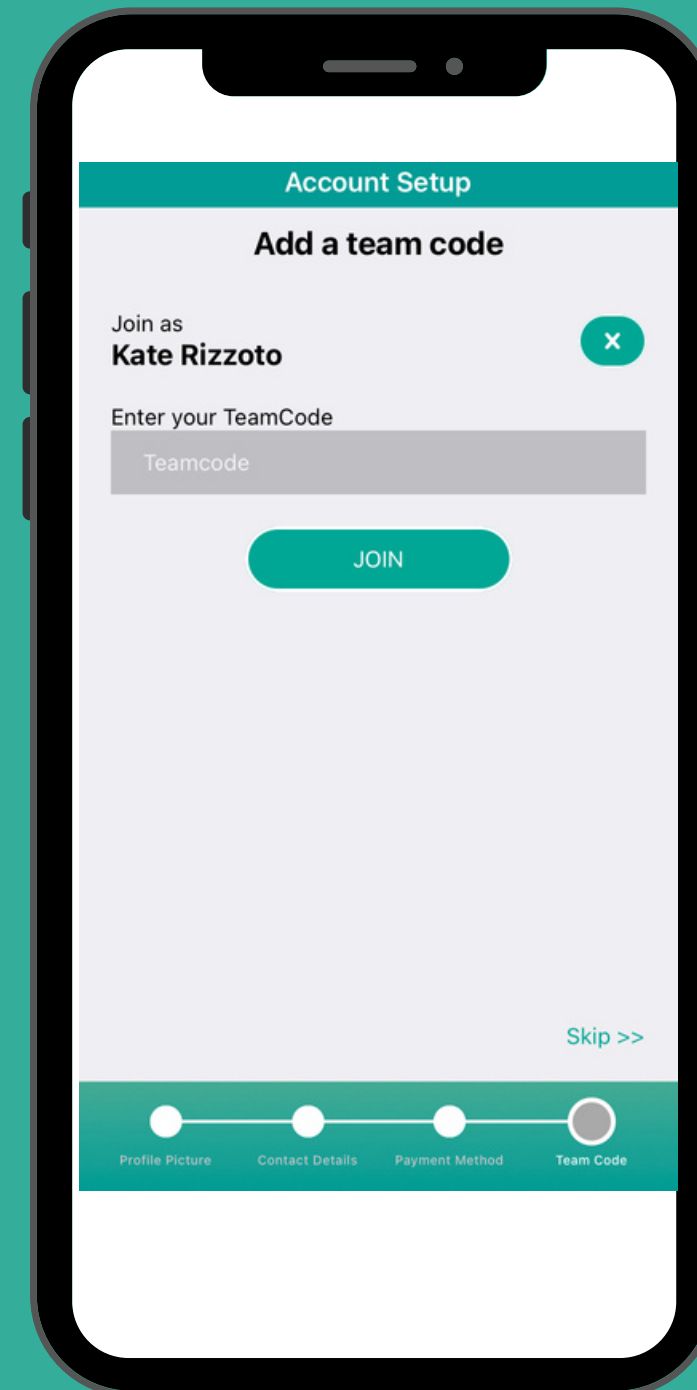Register your debit/credit card that you wish to make payment from
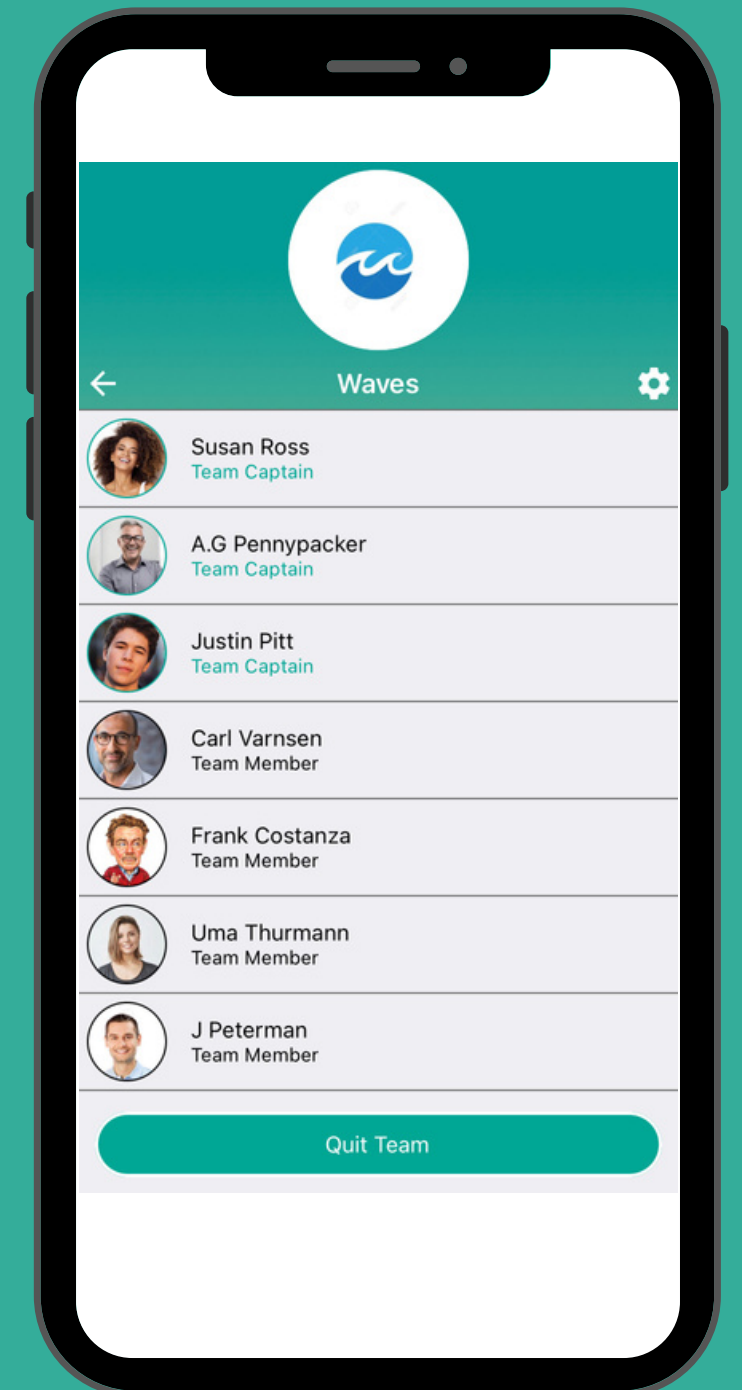
Registering your child

Click on the 'select child' drop down menu to choose the child you wish to join

Click on your child

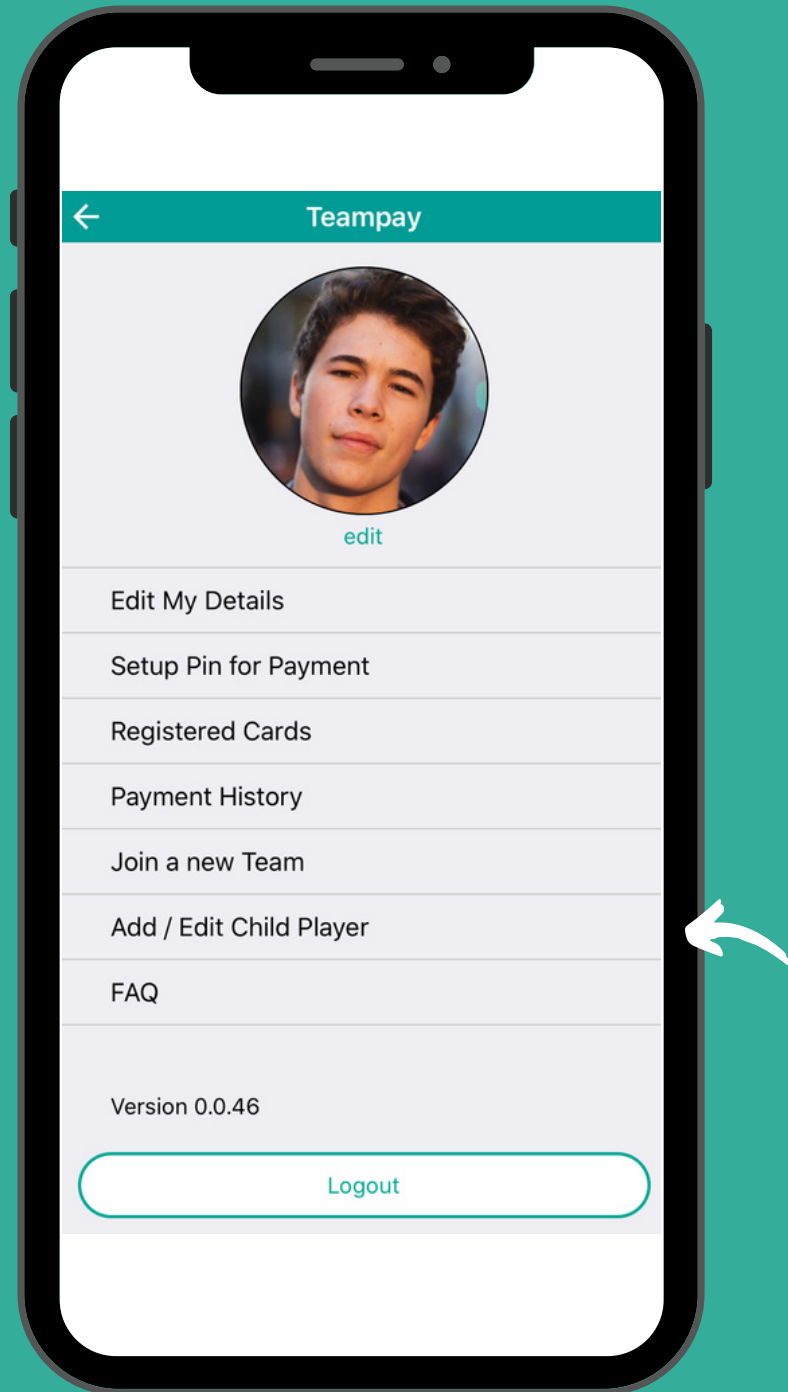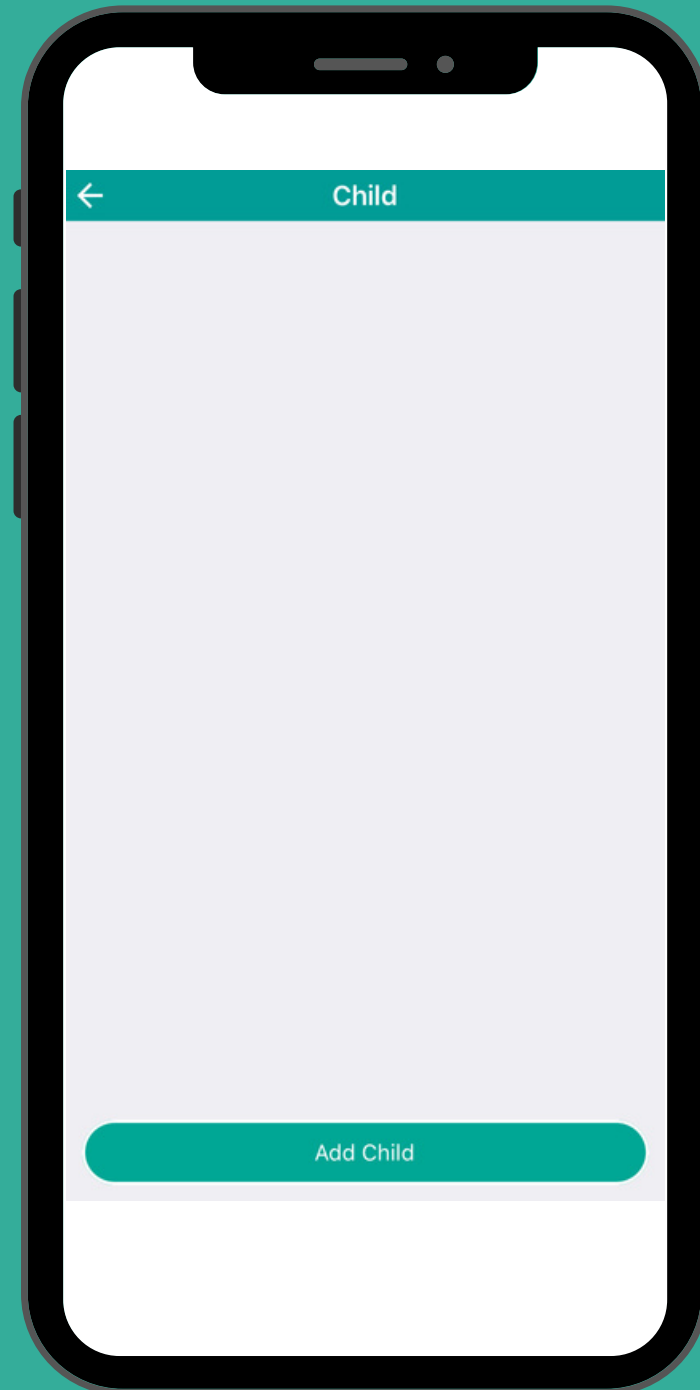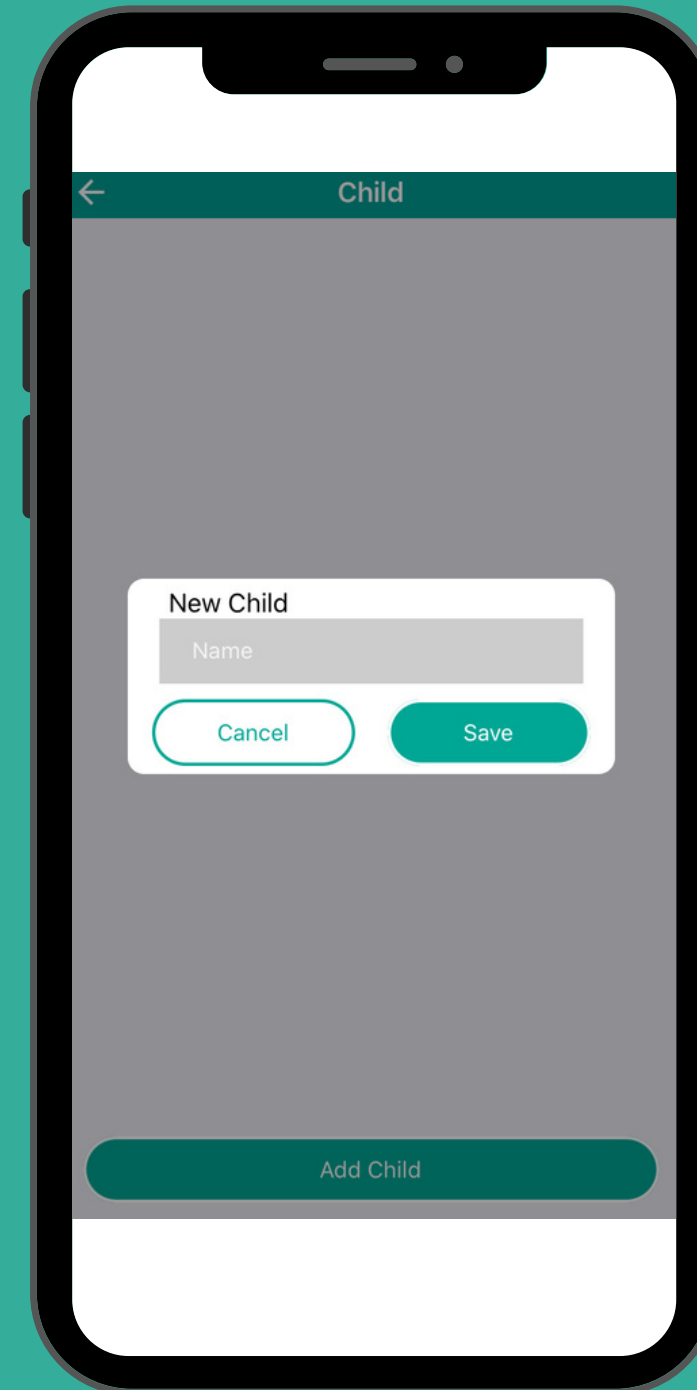Enter the team code and tap 'Join'

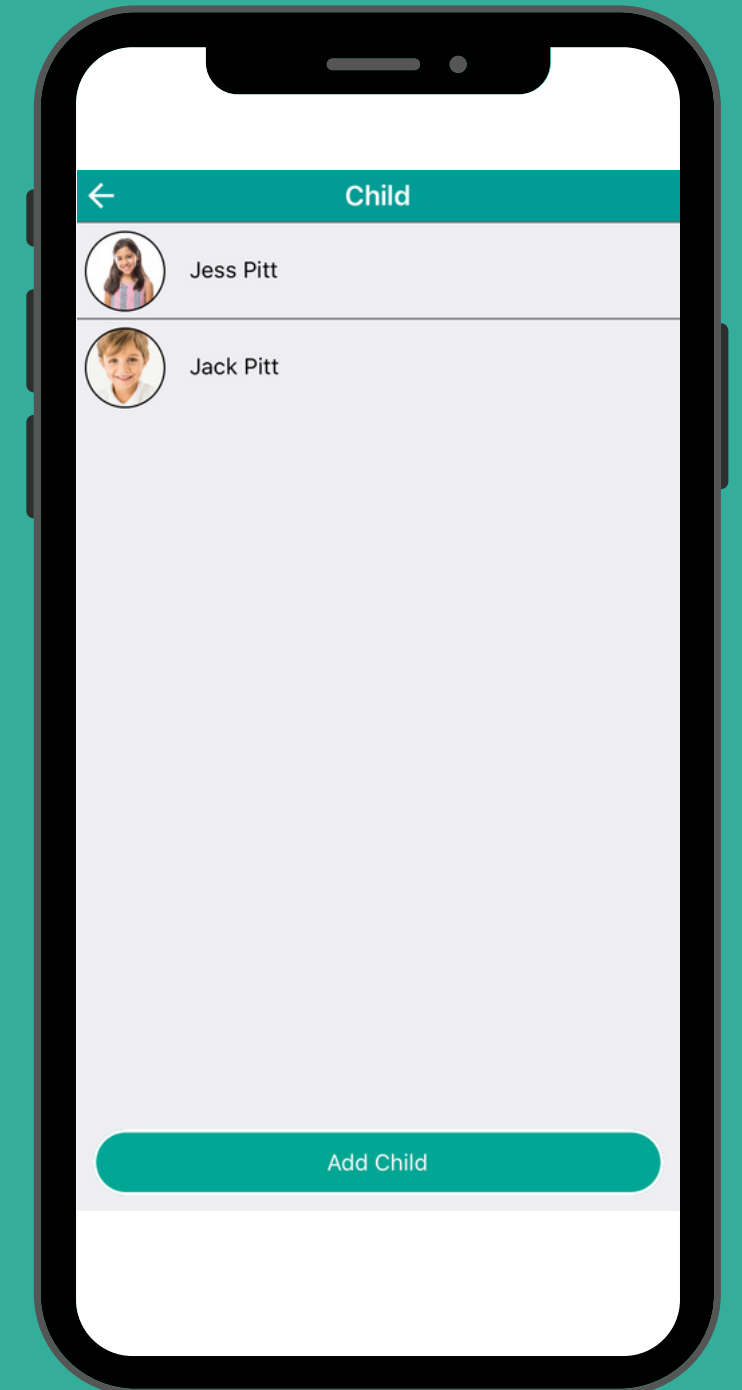They will then appear in the team

Adding more children

Click on the settings toggle and select 'Add/Edit Child Player'
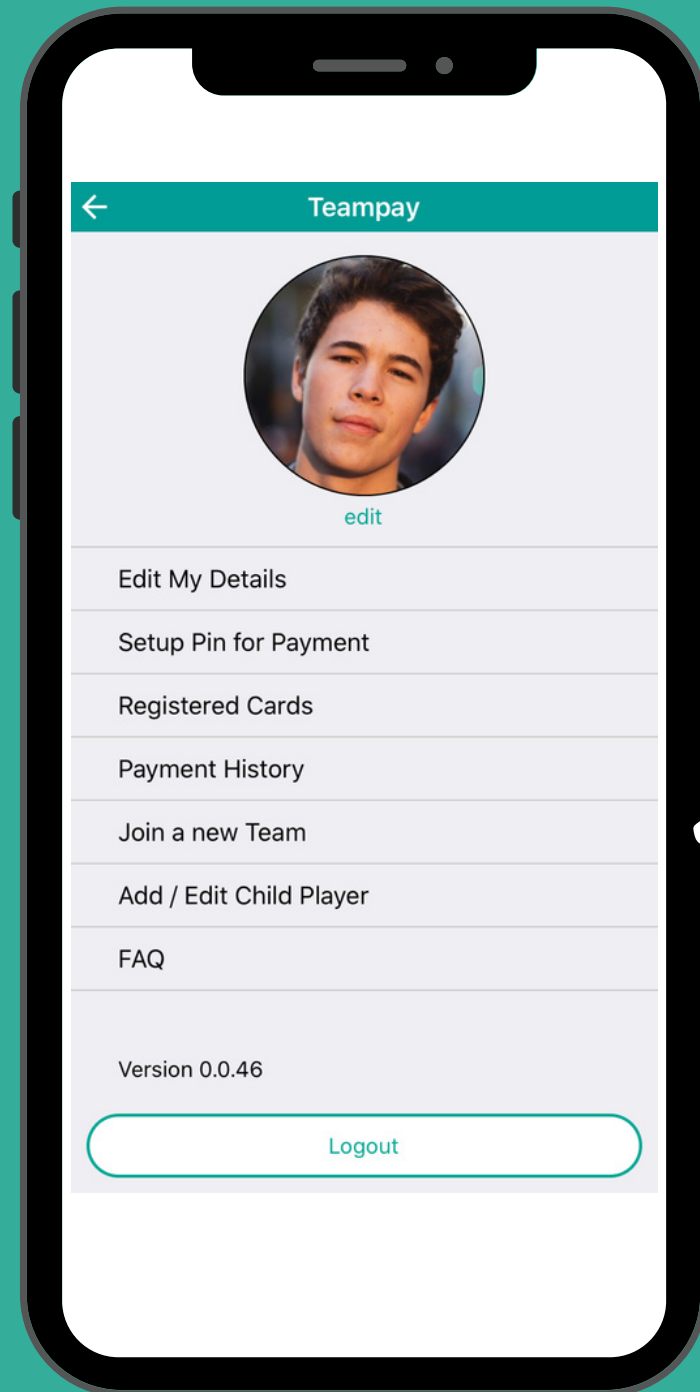
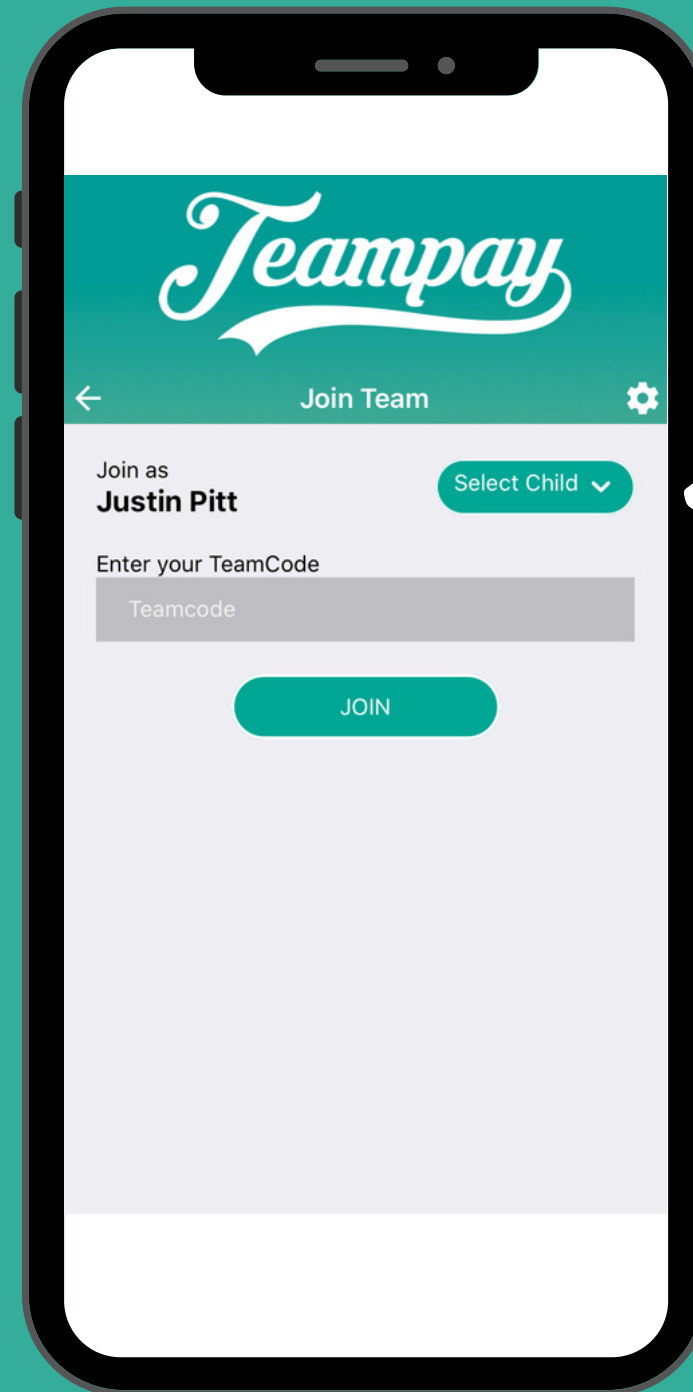Tap 'Add Child'

Type in the child's name and tap 'Save'

They will then appear

Joining your child's team

From the settings click
Join a New Team

Hit the Select Child toggle
on the right hand side
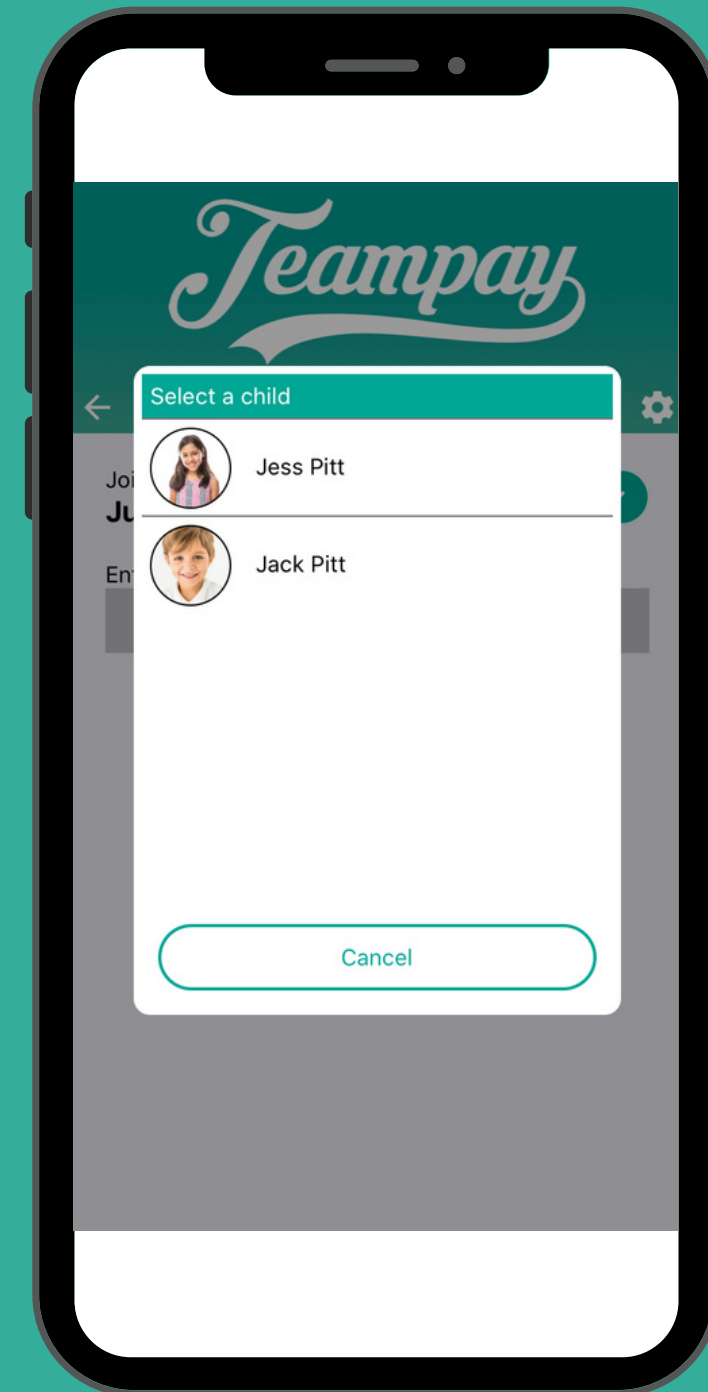
Choose the child you wish
to allocate to a team

Joining your child's team

Screen 1 — Join Team

Teampay

← Join Team ⚙

Join as
Jack Pitt   ✕

Enter your TeamCode
Aksneisn

JOIN

Screen 2 — Toucans

← Toucans ⚙

Team Code: 6BTM2XB3

David Puddy
Team Captain

Jess Pitt
Team Member

Jack Pitt
Team Member

PSE Newman
Team Member

Uma Thurmann Jr
Team Member

Stephanie Korum
Team Member

Suzie Ross

Charge for next game

Screen 3 — Teampay Settings

← Teampay

edit

Edit My Details

Setup Pin for Payment

Registered Cards

Payment History

Join a new Team

Add / Edit Child Player

FAQ

Version 0.0.46

Logout

Enter the unique team
code and hit 'Join'
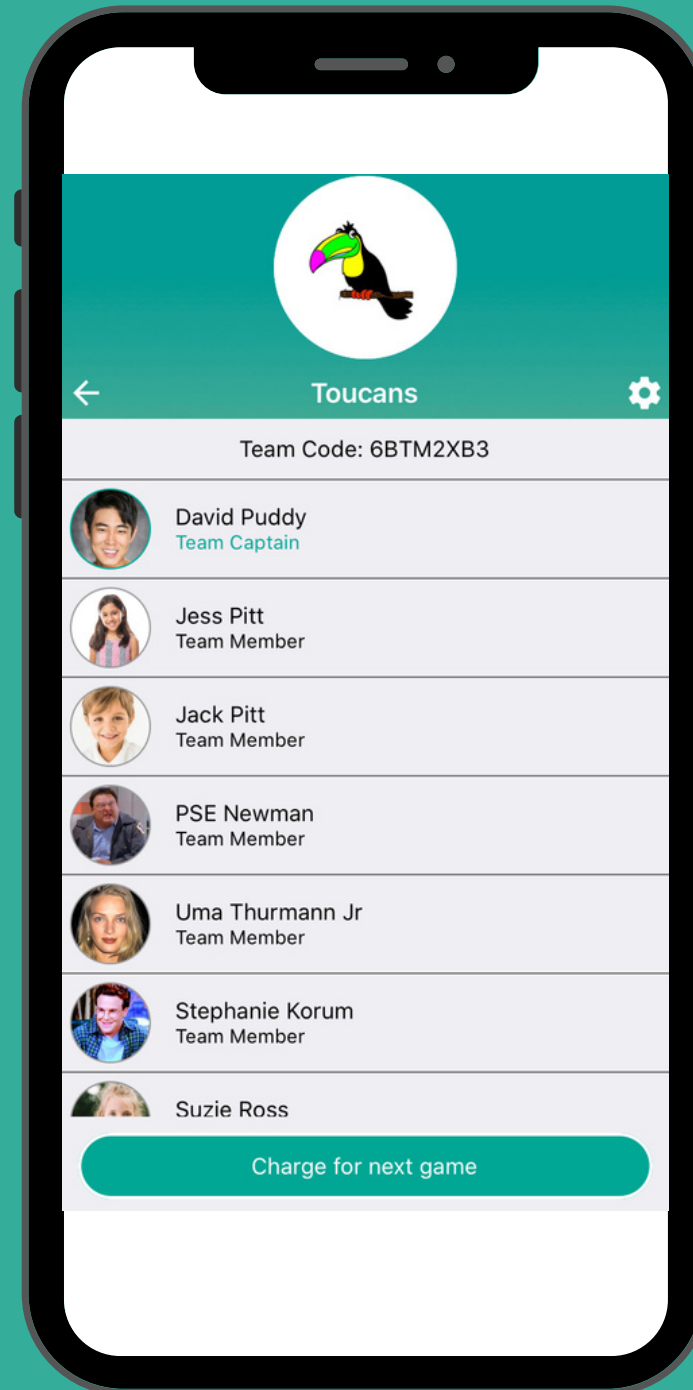
It will then allocate them
to their team

You can add another child by
going back into settings and
following the same process

Access payment history from your account

- You can see all the payments that have been made from your account by going into settings on your app and selecting Payment History.

- This will generate a list of every charge that has been made for your son or daughter.

edit

Edit My Details

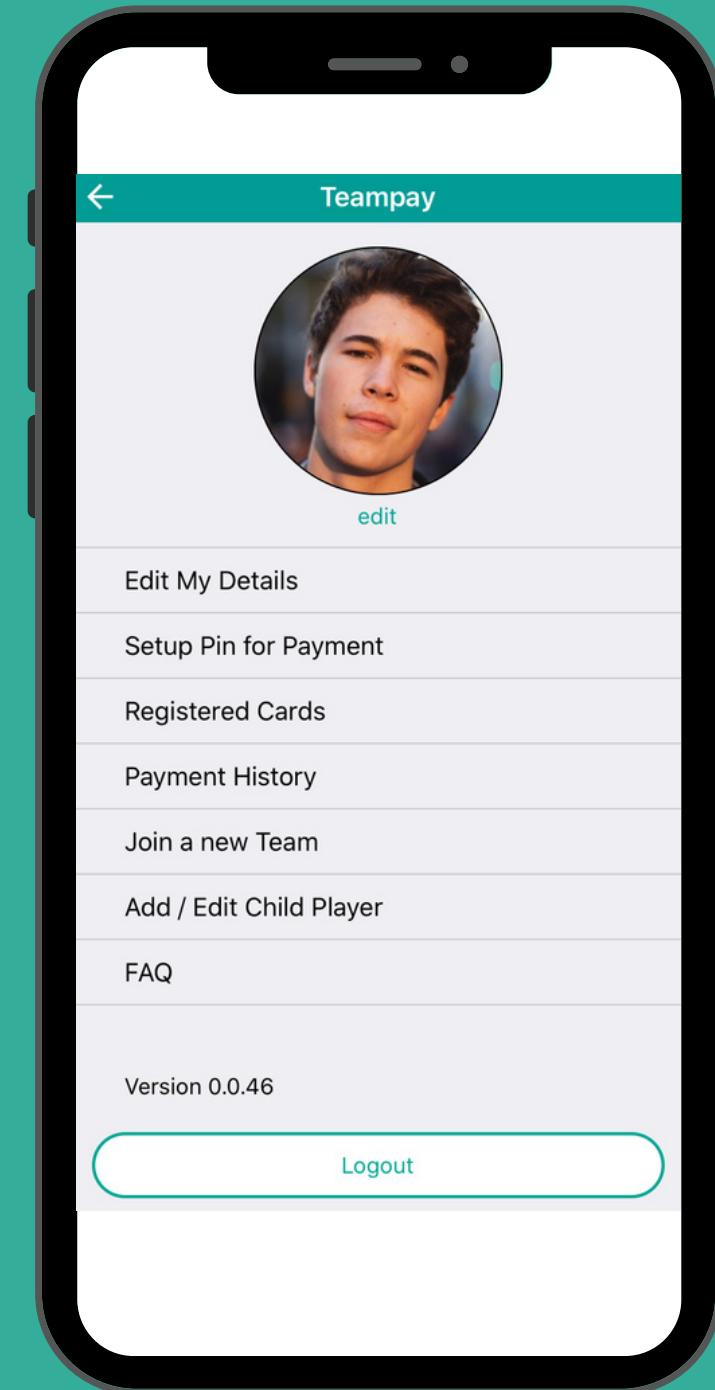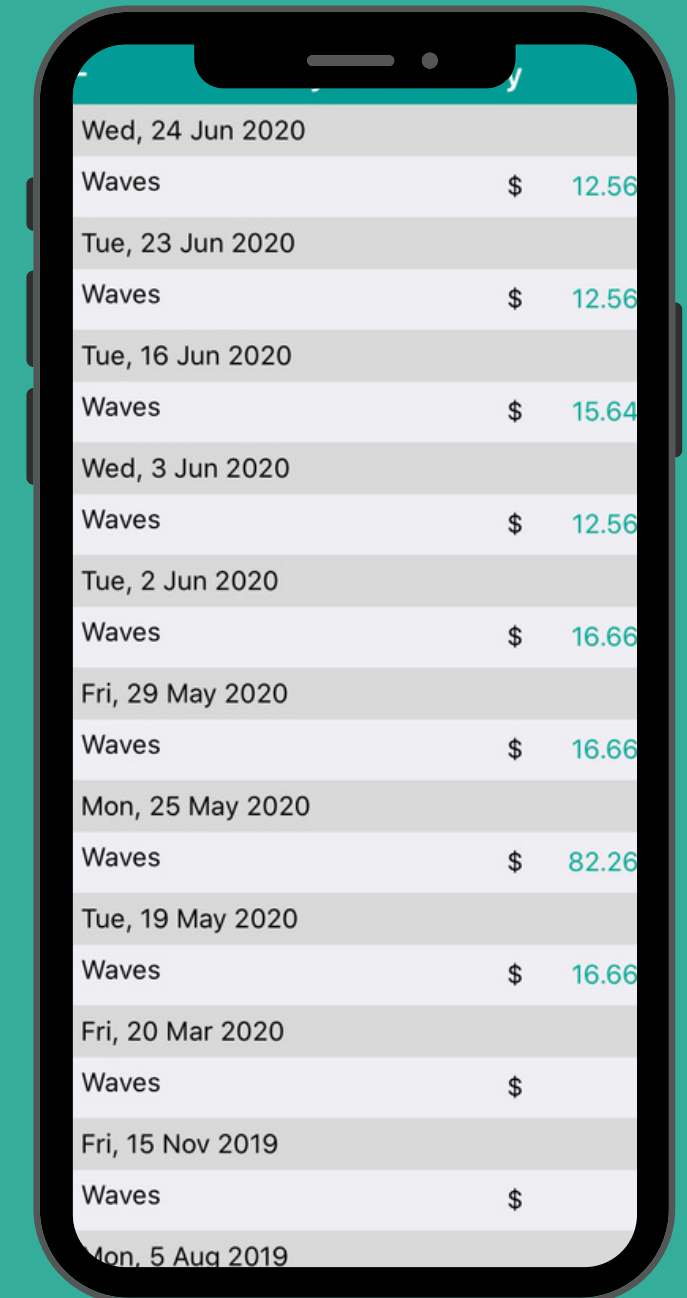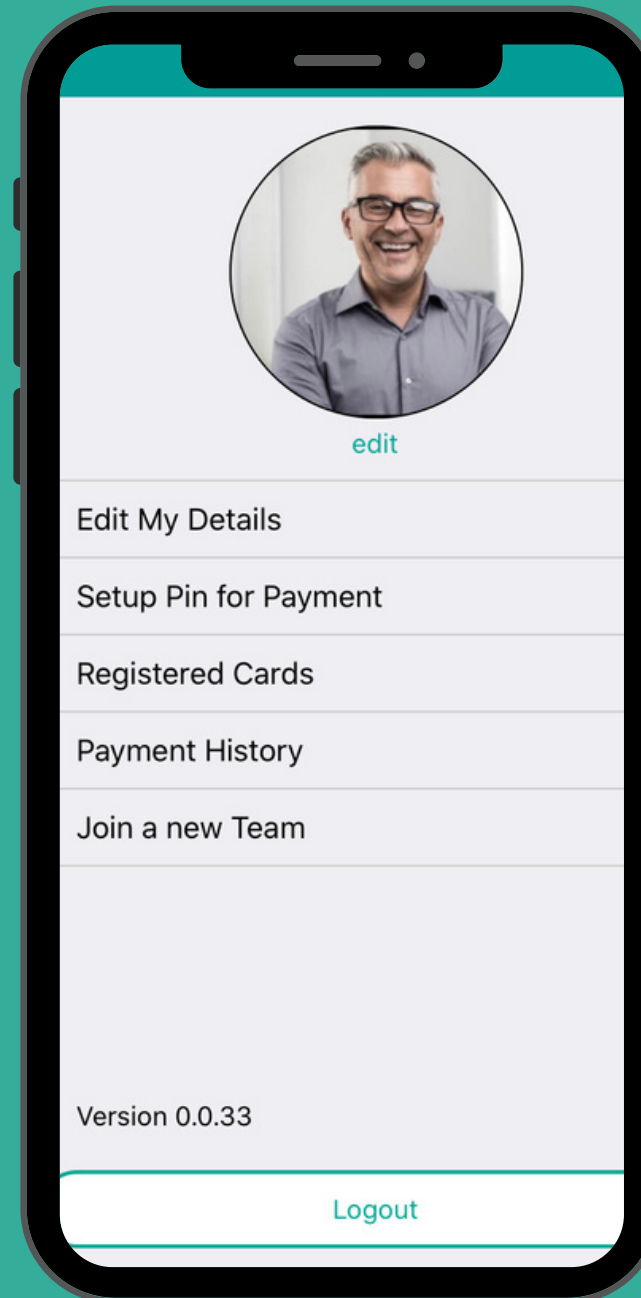Setup Pin for Payment

Registered Cards

Payment History

Join a new Team

Version 0.0.33

Logout

Wed, 24 Jun 2020

Waves $ 12.56

Tue, 23 Jun 2020

Waves $ 12.56

Tue, 16 Jun 2020

Waves $ 15.64

Wed, 3 Jun 2020

Waves $ 12.56

Tue, 2 Jun 2020

Waves $ 16.66

Fri, 29 May 2020

Waves $ 16.66

Mon, 25 May 2020

Waves $ 82.26

Tue, 19 May 2020

Waves $ 16.66

Fri, 20 Mar 2020

Waves $

Fri, 15 Nov 2019

Waves $

Mon, 5 Aug 2019

Your security is our priority

PCI

Stripe has been audited by a PCI-certified auditor and is certified to PCI Service Provider Level 1. This is the moest stringent level of certification available in the payment industry.

All card numbers are encrypted on disk with AES-256. Decryption keys are stored on separate machines.

Stripe's infrastructure for storing, decrypting and transmitting card numbers runs in separate hosting infrastructure, and doesn't share any credentials with Stripe's primary services.
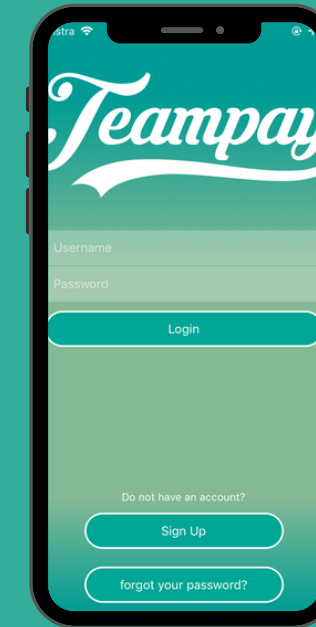
Teampay
↓
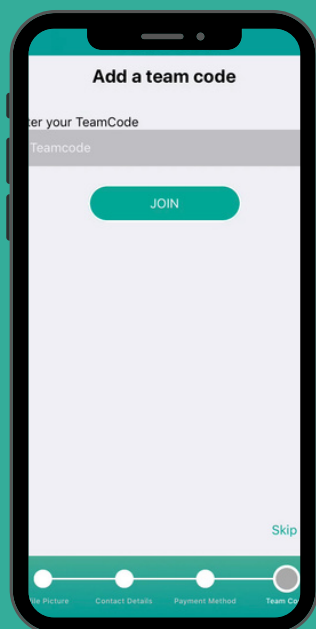**stripe**

How To Get Started

Step 1:

Download the Teampay app by going to the App Store or Android Play store
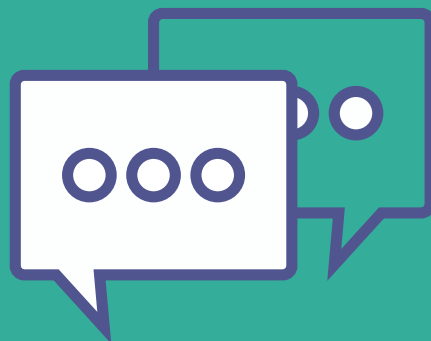
Step 2:

Create an account by selecting the sign up tab and entering your details
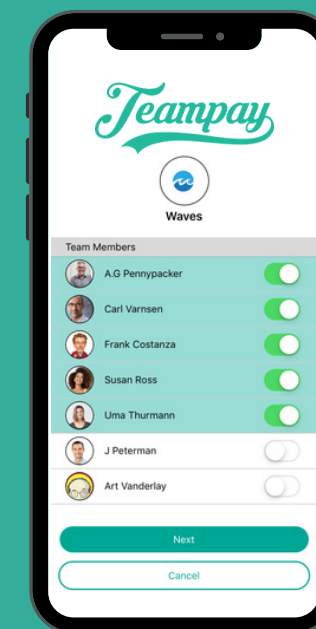
Step 3:

Enter your unique team code. You can get your team code from your organisation

Step 4:

Share the team code with your team mates and get them to follow the same sign up process

Step 5:

Once your team have registered you can start making match day payments

Learn More

You can visit our website for more information, including videos on how Teampay works.

You'll love our testimonial video from real users on how Teampay has made their match day experience better.

Visit

www.teampay.com.au